

Better Internal Audits!



Purpose

This one-day onsite workshop teaches participants how to develop an ongoing internal audit program to trace patient samples and related paperwork through the laboratory's workflow.

Benefit

Having an effective internal auditing program helps your laboratory discover and correct nonconformances early, thus helping ensure your laboratory's readiness for unannounced inspections.

Activities

Through lecture, discussion, and hands-on activities participants learn how to:

- organize the internal audit program
- develop the audit process
- design audit checklists based on your laboratory's work processes
- conduct internal audits, and
- follow-up on audit findings.

Follow-Up

Better Internal Audits! can be preceded by or held in conjunction with the following service:

- Better Work Processes – 2! [See Website for Description]

Lucia Berte has many years' experience as a laboratory and quality manager, laboratory and blood bank assessor, trainer, presenter, and consultant. She has clients and speaking engagements in several countries and serves as a volunteer on several national and international committees that develop laboratory quality management guidelines and standards.

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