

Better Patient Safety!



Purpose

This one-day on-site workshop teaches laboratory staff about the patient safety movement, the importance of the laboratory's supporting role, and how to incorporate and sustain a laboratory-wide process approach to patient safety.

Benefit

Integrating patient safety efforts into the laboratory's routine work, through systematic process management, ensures that the laboratory is constantly making its best contribution to patient care and safety.

Activities

I use lecture, discussion, and hands-on activities to teach participants about the national patient safety goals and how to integrate goal activities into the laboratory's routine work. We also look at laboratory work processes beyond the published goals to devise improvement strategies that support patient safety.

Follow-Up

Better Patient Safety! can be combined with the following service:

- Better Internal Audits! **[See Website for description]**

Lucia Berte has many years' experience as a laboratory and quality manager, laboratory and blood bank assessor, trainer, presenter, and consultant. She has clients and speaking engagements in several countries and serves as a volunteer on several national and international committees that develop laboratory quality management guidelines and standards.

Lucia M. Berte, MA, MT(ASCP)SBB,DLM; CQA(ASQ)CMQ

Laboratories Made Better! P.C.

P.O. Box 670

Broomfield, CO 80038-0670

Ph: 303.487.1135

Fax: 303.953.8488

www.LaboratoriessMadeBetter.com